

January 2, 2011

Dear Rosemary,

Thank you for all your help with getting my mother, Godeva Cerrelli, proper care and a safe living situation. It was often a delicate and difficult situation, dealing with my family's issues and my mother's health problems, but you handled it professionally and with great care. Your expertise was very valuable to us in finding an appropriate assisted living apartment for Mom, and in selecting rehab facilities and private nursing companies to help my mother.

I wish you a happy and fulfilling new year.

Sincerely,

A handwritten signature in cursive script that reads "Adele Cerrelli". The signature is written in black ink and is positioned above the printed name.

Adele Cerrelli